

[Logo of SMBG]	<u>ANNEX 11</u> <u>TO MANAGEMENT REGULATION</u> <i>Description of the Annex:</i> Management Policy on Quality Assurance, Environment and Occupational Health and Safety	Version: 1 Date of issue: 19.01.2017	Page 1/2
Prepared by: 1. _____ (signature) (Zhivka Boyadzhieva – Manager ISU)		Approved by: 1. _____ (signature) (Angel Ivanov – Executive Director)	
<p>The organization of SBMG AD has the object of activity – collection and transportation of municipal wastes, biological and construction wastes, which do not have hazardous properties, summer and spring cleaning of streets and other sites for public use.</p> <p>The foundation of our activity and of our success is defending the interests of our clients.</p> <p>The quality of work is the obligation of the whole organization, which also defines the responsibility of each of our employees.</p> <p>The management declares its commitment to the implementation, development and constant improvement of the Integrated Management System through: compliance with and application of the Principles of the International Standards EN ISO 9001:2015, EN ISO 14001:2015 and BS OHSAS 18001:2007; performance of client services on a professional basis in good quality and in good time;</p> <p>Creation and maintenance of positive work environment for the employees, expressed as mutual trust and respect, mutual work and constant increase of the qualification; disclosure and clarification in the organization of the importance for satisfying the requirements of the client;</p> <p>Establishing and removal of faults and sources of faults in the work process, in order to not allow them in the future;</p> <p>Compliance with all legal, statutory and other requirements, which the organization has adopted as documents, and which refer to their aspects of the environment, to the health hazards and safety of operation, and security in using personal data and accepted contractual obligations;</p> <p>Development and constant improvement of mutual relations with the suppliers of products and services;</p> <p>Providing efficient communication at all levels in the organization;</p> <p>Ensuring occupational health and safety environment, preventing injuries and occupational illnesses;</p> <p>- Decreasing or removal of vocational risks, accompanying the activities of the organization;</p> <p>Performance of the documented specific targets on quality, environment and occupational health and safety;</p> <p>Disclosure and clarifying the guidelines for development and constant improvement of the organization; coordination of the activities impacting the environment in the overall</p>			

organization; exercising constant monitoring of the elements of the environment and decreasing their significant impact on them, by using new appropriate methods and technologies. Observation and analyzing the information for the achieved environment results and work conditions;

Performance of scheduled inspections on the functioning and efficiency of the Integrated Management System; review the updates of the Management Policy on Quality Assurance, Environment and Occupational Health and Safety during the year in the course of the performance of the Review by the Management;

For the performance of the Management Policy on Quality Assurance, the CEO requires all employees to apply in their everyday work high degree of professionalism, technological discipline and responsibility, to be familiar with the objectives of quality, environment and occupational health and safety, to strictly comply with the requirements, regulated in the documents of IMS, and actively assist for their constant improvement.

WE HEREBY DECLARE:

Our personal participation and responsibility for the implementation of the declared Management Policy on Quality Assurance, Environment and Occupational Health and Safety, guaranteeing the rights and expectations of the clients, employees, stakeholders and the municipality for permanent improvement of the quality of proposed services and the sustainable prosperity of SBMG AD related to it.